

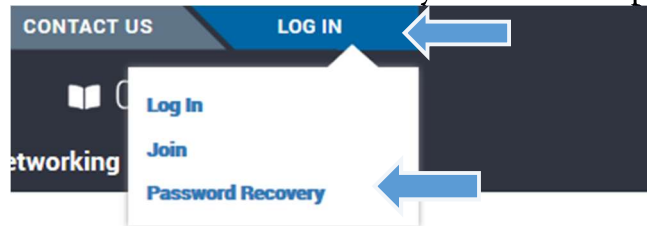


Username/Password Recovery

Purpose: If you have forgotten your username or password, please follow the process below to reset.

Process:

1. Access www.cues.org
2. Click LOG In then click Password Recovery from the dropdown



3. Enter either your email address (must be the email we have on file), your customer ID, or your Username if you know it and click Submit

Please enter any ONE of the following items to identify yourself:

Email Address:

or

Customer Id:

or

User Name:

4. Confirm you email address by clicking Submit

Please confirm your email address.

An email designed to assist you with your password request will be sent to your preferred email address unless you specify an alternate address, that we have on file, in the field below:

Email Address:*

[SUBMIT](#)

5. An email will be sent to you from cues@cues.org. This email will contain your username and a link to reset your password. Click the link in the email.
- Please allow 5-10 minutes for the email to send. If you don't see it within 10 minutes, check your spam/junk folder. If it is not there, please contact the Membership Team.
 - Please Note: the link is only valid for 24 hours.

Dear Laura,

Please find your CUES login information:

This log in information can be used for the new myCUES App and CUES website. Search "myCUES" in the Apple store to take advantage of the personalized content on the go!

Your Username is: lgibbs2

To create your password [click here](#)



This link will expire in 24 hours.

If you have questions about your login or membership status, please contact CUES at 800.252.2664 or 608.271.2664, ext. 340; or email cues@cues.org.

Thank you.

6. After you click the link in the email, a new webpage will appear and you can enter your new password, please enter it twice and click SUBMIT

New Password:

Confirm Password:

[SUBMIT](#)

7. You should now be logged in with your new password.

If you have any questions or concerns, please contact the Membership Team

Phone: 608.271.2664 ext. 340

Email: cues@cues.org